The efficiency of public policies depends on customer’s satisfaction, and the change directions of public policies hinge on customer’s assessment; i.e., the performance of public policies in governments is decided by the citizen’s administrative satisfaction! The governments in all levels must heave their efficiency and effectiveness of public services to meet the people’s substantially multiple needs in order to make citizens trust more the governmental operation styles. To pursue the societal equality and justice must treat people equally and provide more services for the disadvantages.

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